

## COVID-19 Equibreed UK Ltd Safety Statement for Clients & Staff for Tier Changes

### Equibreed UK Thank You in Advance!

At Equibreed we have a fantastic team in our clinic and yard, supportive clients and of course superb horses and we must thank everyone we work with for their efforts in assisting us to remain a COVID-19 Safe business.

In order to continue to protect everyone and allow us to provide the essential veterinary care whilst making the health and wellbeing of our staff and horses a priority we must continue to follow the government guidelines.

If you are in a higher Tier, or Tiers change in between booking your appointment with us we may need to make changes to your appointment. Please do not come to see us if you have symptoms, you have experience COVID-19 symptoms, tested positive for COVID-19 or someone in your household has tested positive. Give us a call and we can work out alternative plans for you.

We are still here, we have plenty of mares in our care and horses will continue to arrive and depart from our care. We can continue to provide the same level of care, advice and support as we have all year from our fantastic team of vets and grooms. Rest assured the horses in our care will receive the usual top-class standard of care.

### The following protocols are in place:

#### Equibreed UK visiting you

Please follow social distancing guidelines

Please complete any paperwork digitally (we can help you with sign apps) or payments (over the phone/BACS)

Please disinfect any parts of your yard we need access to or headcollars etc. before and after.

Please tell us if you have symptoms, you have experience COVID-19 symptoms, tested positive for COVID-19 or someone in your household has tested positive

If you are in a higher Tier, or Tiers change in between booking your appointment with us we may need to make changes to your appointment.

#### If you visit Equibreed UK

Please do not come to see us if you have symptoms, you have experience COVID-19 symptoms, tested positive for COVID-19 or someone in your household has tested positive

Please follow social distancing guidelines

Please stay in your lorry or car, we will unload/load and attend to your horse

Complete any paperwork digitally (we can help you with sign apps) or payments (over the phone/BACS)

Please use the track and trace QR code if you come to our clinic

Please wear a face covering if you come inside our clinic

Please utilise our hand sanitiser stations

#### Our Staff will

W: [www.equibreed.co.uk](http://www.equibreed.co.uk)

E: [enquiry@equibreed.co.uk](mailto:enquiry@equibreed.co.uk)

P: 01189712994

We will follow social distancing guidelines

We will be constantly risk assessing, reviewing risk assessments for everyone's safety

We will follow clean-down protocols

We will provide the facilities to wash hands regularly and sanitise

We will follow government guidelines for testing, isolation and reporting guidelines for staff with symptoms or positive tests

We will continue to risk asses

We will continue to follow changes and updates in government guidelines and restrictions

Please respect our protocols to ensure the safety of you, your staff and horses, and our staff and team.

Please be aware our admin might be a bit slower – but we will return messages, calls and emails – but we are not all in the same location so things can take a little longer than normal to arrange.

Please also settle your invoices as soon as you can – every little helps!

If you have any questions or concerns, please do not hesitate to contact us.