

COVID-19 Equibreed UK Ltd Safety Statement for Clients & Staff

At Equibreed we have a fantastic team of people, clients and of course horses. In order to protect everyone we work with and for, to maintain the highest welfare standards and to achieve results for our clients whilst following guidelines to reduce the risk of COVID-19 we will review our procedures and protocols in line with the governments expectations, guidelines and the veterinary industry standards. Please be aware our admin might be a bit slower – but we will return messages, calls and emails. Please also pay your invoices as soon as you can, but if you can't please contact us so we can discuss a payment plan – every little helps! If you have any questions or concerns, please do not hesitate to contact us.

Safety Protocols for Clients

- Social distancing guidelines of 2m for clients in outdoor settings when we visit or at the Equibreed UK premises or 1m with extra precautions such as face coverings and additional PPE
- Only have one person present to hold or assist if it is absolutely necessary if we are at your yard
- Stay in your lorry or car, we will unload and attend to your horse if you prefer, or if you wish to unload or load where social distancing can be maintained.
- Complete any paperwork digitally (we can help you with sign apps) or payments (over the phone/BACS)
- Please use the hand sanitizer and hand washing facilities – both of which are available in the yard and inside the clinic
- If you enter the Equibreed UK clinic to use our bathroom facilities, visit the lab or to make a payment please only do so if you are wearing a face covering
- Please disinfect any parts of your yard we need access to or headcollars etc. before and after
- If you, or a member of your household have been feeling unwell with any COVID-19 symptoms (fever, prolonged cough, loss of taste and smell, breathlessness), you have been asked to take a COVID-19 test, you have been contact by PHE track and trace or you are self-isolating please do not come to the clinic, if we are due to come and see your horse please inform us, we can bring extra staff to attend to your horse so you don't have to be there and we can take additional disinfectant protocols.

Safety Protocols for Staff

- Social distancing guidelines for staff 2m but with extra precautions at 1m for staff and visitors to the clinic
- Follow clean-down protocols and PPE guidance for the yard, vehicles and clinic
- Understand the requirement for regular hand washing and where to access hand sanitizer and hand washing facilities – in the yard and inside the clinic
- Understand if they, or a member of your household have been feeling unwell with any COVID-19 symptoms (fever, prolonged cough, loss of taste and smell, breathlessness), they have been asked to take a COVID-19 test, you have been contact by PHE track and trace or you are self-isolating they will inform us as soon as possible
- Have been provided with access to the risk assessments, government guidance and protocols digitally and in print. An open door policy for any member of staff who needs additional support accessing his information or if anyone has any questions or concerns.
- Understand the requirement to follow government guidelines e.g. travel quarantine, social distancing, face coverings in enclosed public spaces, appreciate they are reviewed and implemented at regular and unpredictable intervals and asked to follow

Please respect our protocols to ensure the safety of you, your staff and horses, and our staff and team.